

**WASHBURN COUNTY MENTAL  
HEALTH CRISIS LINE**

**1-888-860-0373  
Available 24/7/365**

**WASHBURN COUNTY HUMAN  
SERVICE PROGRAMS**

**Comprehensive Community Services (CCS)** is a mental health or AODA program for children and adults.

**Community Support Program (CSP)** is an intensive but flexible program for adults experiencing severe and persistent mental illness.

**Coordinated Service Team (CST)** program provides services to children with complex behavioral needs.

Washburn County Health & Human Services  
PO Box 250  
110 4th Avenue  
Shell Lake, WI 54871  
Phone: 715-468-4747  
Fax: 715-468-4753  
E-mail: [humanser@co.washburn.wi.us](mailto:humanser@co.washburn.wi.us)

**The Mental Health Task Force of  
Washburn County & Community  
Alliance for Prevention**

**Who we Are**

The Mental Health Task Force of Washburn County (MHTFWC) & Community Alliance for Prevention (CAP) are prevention coalitions in Washburn County. They are comprised of various community experts and partnering agencies. These include: human services, mental health providers, community organizations, local media, and school counselors.

**Payment Sources and Key**

All listed organizations accept private insurance (Medica, Blue Cross, Health Partners, etc.) or allow for self-pay. Other payment options are indicated by the following:

**MA**—Medical Assistance (Badger Care, Medicaid, Benchmark)

**MC**—Medicare

**SF**—Sliding Fee Scale

**Guide to  
Mental Health &  
AODA Resources**

*For Washburn County  
& Surrounding Areas*





**ALCOHOL & OTHER DRUG ABUSE**  
**(AODA)**

AURORA Community Counseling (MA)  
715-635-4858  
Spooner or Siren

Caillier Clinic, Ltd. (MA)  
715-234-5388  
Rice Lake

North Lakes Community Clinic (MA, SF)  
715-466-2201 or 888-834-4551  
Minong or Hayward

Randall Therapeutics  
(self-pay only at this time)  
715-736-1000  
Rice Lake

Whole Life Services, LLC (MA)  
715-645-0336  
Spooner

**Crisis Numbers**

AA Help Line District 23 (24/7)  
715-931-8262

Mental Health Help Line (24/7/365)  
1-888-860-0373

Embrace (24/7)  
1-800-924-0556

**MENTAL HEALTH COUNSELING**

AURORA Community Counseling (MA, MC, SF)  
715-635-4858  
Spooner or Siren

Anchor Bay Counseling (MA,MC)  
715-939-1393  
Spooner

Caillier Clinic, Ltd. (MA)  
715-234-5388  
Rice Lake

Families First Counseling Center (MA)  
715-349-8913  
Siren

Laurie Carlson, LMFT (self-pay only)  
715-234-4673  
Rice Lake

Lutheran Counseling and Family Services (MA, SF)  
715-234-1137 or 888-867-4840  
Rice Lake

Marriage and Family Health Services (MA)  
715-736-5437  
Rice Lake

Mayo Clinic Health Systems (MA, MC)  
715-838-5369  
Rice Lake

North Lakes Community Clinic (MA, SF)  
715-466-2201 or 888-834-4551  
Minong or Hayward

Northland Counseling Services (MA)  
715-634-0222  
Hayward

Prevea Rice Lake Health Center (MA, MC)  
715-717-5899  
Rice Lake

Randall Therapeutics  
(self-pay only at this time)  
715-736-1000  
Rice Lake

Rays of Clarity (MA)  
715-939-1266  
Spooner

Soar Counseling (MA)  
715-468-2841  
Shell Lake

Travis Hinze PH.D (MA, MC)  
1-800-994-4693  
Spooner, Osceola or Grantsburg



**RESOURCES FOR FAMILIES**

Washburn County Human Services Dept.  
Birth to 3  
715-468-4747

Embrace  
1-800-924-0556 or  
715-532-6976 24/7 text and phone line  
Spooner, Rice Lake, Ladysmith or Phillips

Headstart  
715-532-1605  
Spooner

Lakeland Family Resource Center  
715-635-4669  
Spooner

Washburn County Public Health/WIC  
715-635-4400  
Spooner  
UW Extension  
715-635-4444  
Spooner

**PSYCHIATRIC SERVICES**

AURORA Community Counseling (MA)  
715-635-4858  
Spooner or Siren

Marshfield Clinic (MA, MC)  
715-236-8100  
Rice Lake

Mayo Clinic (MA, MC)  
715-838-5369  
Rice Lake

North Lakes Community Clinic (MA, SF)  
715-466-2201  
Minong or Hayward

**\*See back page for payment sources and key**